Alarm Send Email

Installation Notes

This document describe how to configure your project to send an email using the NotificationMethod feature when an alarm is active.

This feature requires FactoryStudio version 2014.2.12 or newer. You can find the NotificationMethod column in the Alarm > Group section.

When you double-click on the NotificationMethod column, it shows every class with the domain Server. After you select the server class, it will show which Method will be used for the call back when an alarm happens. However, the NotificationMethod must follow this prototype:

public void NotificationMethod(AlarmEventInfo[] events)

Configuration example

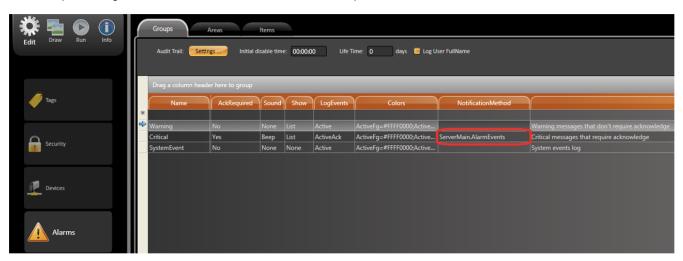
In order for your project to send an email when an alarm happens, you need to configure some alarm items. See the image below:



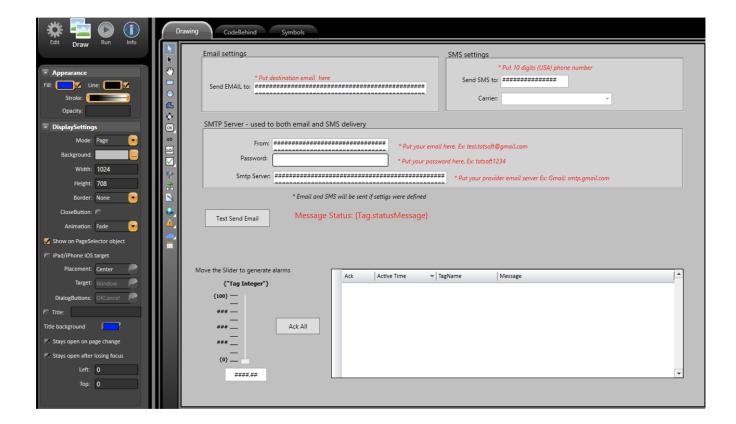
After the items are configured, its time to configure a server class to have a NotificationMethod that receives the alarm events that are being generated. See an example code below:

```
public void AlarmEvents(AlarmEventInfo[] events)
        //Protection in case events its null
       if (events == null)
               return;
       //Get the first event
       AlarmEventInfo event = events[0];
       if (event.State != 1)
               return;
       //Get information about the alarm event to create the body of the email
       string body = "Time: " + event.ActiveLocalTime.ToString() + "\n" +
        "Message = " +
                       event.Message + "\n" +
        "Area = " + event.Area + "\n" +
        "Group = " + event.Group + "n" +
                          event.TagName + "\n"
       //Code to send email
       try
        {
                   //Configuring the SMTP Client
               System.Net.Mail.SmtpClient mySmtpClient = new System.Net.Mail.SmtpClient(@Tag.smtpServer, 587);
                       mySmtpClient.DeliveryMethod = System.Net.Mail.SmtpDeliveryMethod.Network;
                       mySmtpClient.EnableSsl = true;
                       mySmtpClient.UseDefaultCredentials = false;
                       mySmtpClient.Credentials = new System.Net.NetworkCredential(@Tag.fromEmail, @Tag.
passFromEmail);
                //Sending the email
                mySmtpClient.Send(@Tag.fromEmail, @Tag.toEmail, "Dmail notification", body);
       }
       catch (Exception ex)
        {
               @Info.Trace("Error sending message: " + ex.Message);
}
```

The next step is to configure the NotificationMethod column in the Alarm>Group section:



The last steps are to create a display, configure the email, and generate some alarms. See an example below:



Functionality

Every time an alarm happens when the project is running, the method configured in the NotificationMethod column is called. The method will receive an Array of the AlarmEventInfo class as a parameter. The following members can be used for the AlarmEventInfo class.

```
DateTimeOffset AckTime
        DateTimeOffset ActiveLocalTime
        DateTimeOffset ActiveTime
        string Area
        string Category
        string ColorBG
        string ColorFG
        string Comment
        int Condition
        DateTimeOffset DateCreated
        string Deadband
        string DetailsValue
        int Disable
        TimeSpan Duration
        string Group
        string Level
        string Limit
        string Limit1
        string Limit2
        string Message
        DateTimeOffset NormTime
        int Priority
        int Quality
        string Setpoint
        string SetpointDeadband
        int State
        string TagName
        int UnAck
        string UserName
        string Value
```

Once in the NotificationMethod, you can do everything you want; send an email, send a message box, speech an alarm message, etc.